



Fluentrise Service Agreement

Version: 1.0

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1. Introduction

This Service Agreement explains the terms under which Fluentrise provides Creator Partnership Services.

By purchasing any Creator Partnership Service, you confirm that you have read, understood, and agree to this Agreement.

2. About Creator Partnership Services

Creator Partnership Services are designed to help creators build educational digital products.

Depending on the selected service, Fluentrise may assist with:

Course Layout (Blueprint)

PDF Course Development

Video Course Development

Each service has its own scope, deliverables and limitations.

3. Available Services

Services may include:

Course Layout (Blueprint)

PDF Course Development

Video Course Development

Only the services displayed as available on the Fluentrise website can be purchased.

Services marked as "Coming Soon" are not currently available.

4. Customer Responsibilities

Before work begins, you agree to provide:

Your chosen topic

Required research materials

Supporting documents (if applicable)

Instructions necessary to complete the service

Delays in providing required information may delay the project timeline.

5. What Fluentrise Will Provide

Fluentrise will provide the deliverables described on the relevant service page.

Examples include:

Course Layout

Complete course structure

Lesson sequence

Module planning

Learning flow

PDF Development

Written course content

Organized formatting

Ready-to-use PDF

Video Course Development

Course script

Presentation structure

Edited educational videos (if included in the purchased service)

Only the deliverables listed on the service page are included.

6. What Is Not Included

Unless specifically mentioned, Creator Partnership Services do not include:

Guaranteed Marketplace approval

Guaranteed product sales

Guaranteed customer purchases

Guaranteed earnings

Copyright ownership transfer of third-party materials

Marketing outside the agreed service

Unlimited revisions

Future product updates

7. Delivery Timeline

Estimated delivery times are displayed on each service page.

Delivery begins after:

Successful payment

Submission of all required materials

Unexpected delays may occur during periods of high demand.

If this happens, Fluentrise will inform you.

8. Revisions

Each service includes the number of revisions shown on its service page. Additional revisions may require an additional fee.

Requests that significantly change the original project may be treated as a new project.

9. Communication

Project communication will take place through the official Fluentrise support channels.

To avoid misunderstandings, verbal agreements made outside official communication channels will not be considered part of the service.

10. Marketplace

Purchasing a Creator Partnership Service does not guarantee:

Marketplace approval

Marketplace publication

Product promotion

Product sales

Marketplace submissions are reviewed separately under the Fluentrise Marketplace Guidelines.

11. Ownership

You remain the owner of your original ideas and educational content.

After successful completion and full payment:

The completed custom work created specifically for your project belongs to you.

Fluentrise retains ownership of:

Internal templates

Frameworks

Workflows

Proprietary systems

Branding

These may not be copied or redistributed separately.

12. Intellectual Property

You confirm that all materials provided to Fluentrise:

Belong to you, or

Are properly licensed for use.

Fluentrise is not responsible for copyright infringement resulting from materials supplied by the customer.

13. Payments

Full payment is required before work begins unless otherwise agreed in writing. Prices displayed on the Fluentrise website are final unless stated otherwise.

14. Refunds

Refund eligibility is governed by the Fluentrise Refund Policy. Custom work that has already been substantially completed may not be eligible for a full refund.

15. Cancellation

Customers may request cancellation before work begins. Once work has started, cancellation requests will be reviewed based on the progress already completed.

16. Limitation of Liability

Fluentrise provides educational and creative services.

We do not guarantee:

Sales

Income

Business success

Marketplace approval

Customer demand

Commercial performance

Business results depend on many factors outside Fluentrise's control.

17. Right to Refuse Service

Fluentrise reserves the right to refuse or discontinue a project if:

The requested content violates applicable laws.

The requested content infringes intellectual property rights.

The requested content promotes harmful, fraudulent or prohibited activities.

The customer repeatedly violates this Agreement.

Any refund in such cases will be handled according to the Refund Policy.

18. Changes to This Agreement

Fluentrise may update this Agreement from time to time.

The version accepted at the time of purchase will apply to that purchase unless both parties agree otherwise.

20. Our Commitment

At Fluentrise, we believe clear expectations create better experiences for everyone.

We are committed to:

- Clearly explaining what each service includes.
- Communicating openly throughout the project.
- Delivering the agreed work with care and professionalism.
- Never making promises we cannot reasonably fulfill.

We ask our customers to communicate openly, provide accurate information, and work with us respectfully so we can build the best possible outcome together.